



Our brand new banking app

There's heaps you can do with our new app – activate, lock and re-order your card, customise and rearrange your accounts, create a PayID. Transfer money instantly to other accounts with Osko plus add a savings goal to keep you on track for that thing you've had your eye on.

The best bits

Activate your Card.

Simply tap *activate* from the cards tab to start using your card. Perfect if you receive your card after hours or on weekends, you can use it immediately.

Lost your card?

Put a lock on it so no one can access your account while you look for it. This is useful if you have an idea where you've left it but can't find it right now. That way you can continue searching with the peace of mind that no one can use your card while you look for it. Plus it's simple to switch the card back on again once you have found it, just remove the lock.

Saving up for something special?

Start a savings goal to see your progress. Add your own photo to remind you what you're aiming for and watch as you get closer and closer. Go to Calculators then Savings Goal to create your very own

Quick balance.

Double tap to see your balance without the need to login. Go to *Settings* and *Set Quick Balance* to choose which account you want to see.

Make it yours.

Customise your account with your own photos plus rearrange your accounts so the important ones are right where you want them. You can also edit your PayID to receive payments instantly exactly where you need them.

Order a Replacement Card.

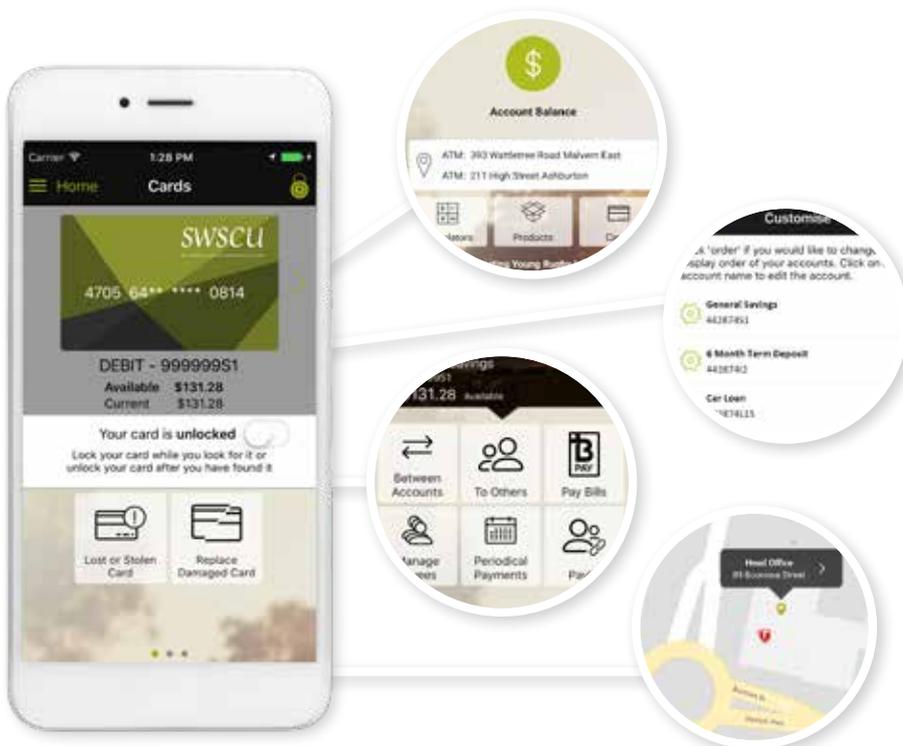
If it's definitely gone you can get a replacement in two taps. Hit *Lost or Stolen Card* then confirm and your new card will be on the way.

Need an extra savings account?

Maybe a credit card? Want to start a term deposit? Apply for new accounts, cards and loans wherever you are. Our full list of forms are available from inside the app—plus you get the same great service online as in one of our branches. Give it a try!

Need cash?

Use the map to find directions to your nearest ATM or branch so you'll never be without cash. To use this service you will need location services enabled on your phone



Move your Home Loan and keep it local

Refinance with SWSCU

Move your home loan over to SWSCU now and we will absorb up to \$500 in valuation fees*.

Contact South West Slopes Credit Union for more info.

Credit eligibility criteria, terms and conditions, fees and charges apply. *\$100,000 minimum refinance. Limited time only, offer can be withdrawn by SWSCU at any time. South West Slopes Credit Union Ltd. ABN 80 087 650 673. AFS and Australian Credit Licence No. 240712



Another great feature of our banking app



PayID

PayID is the easiest way to send and receive money. Fast and simple as. You can register and update your PayID right here in the app. Tap on Payments then PayID and you'll be in complete control. Make payments directly to your phone contacts and say goodbye to remembering your BSB and account numbers, it really is that easy

Download it now.

Want the freedom to bank anywhere? Our Mobile Banking App is available to download from the App Store and Google Play today. Best of all it is free for members.



When considering any South West Slopes Credit Union financial product or service mentioned in this document you should obtain the relevant Product Disclosure Statement, Product Information Brochure, Terms and Conditions, and Fees & Charges Brochure which are available from any South West Slopes Credit Union Branch. Normal lending criteria applies to loans.

Scammers pretending to be from Telstra Technical Support continue cold-calling Australians

SCAMwatch and Telstra are warning consumers to hang up the phone if they receive a call out of the blue from someone claiming there is a problem with their internet connection or computer.

How this scam works

- You receive a phone call out of the blue from someone claiming to be a representative of Telstra or Telstra BigPond®. They may sound like the real deal, claiming to be from 'Telstra Technical Support' and using technical jargon.
- The caller claims that you need to take immediate action to avoid your internet connection being terminated or disconnected, as your computer has been hacked or infected with malware and is threatening Telstra's internet infrastructure.
- In order to fix the problem, the caller will claim that you will need to pay them a service fee (typically around \$10) to have a specialist look at your computer. They will also ask you to download a software program so that they can gain remote access to your computer and run a scan.
- The scammer may initially sound professional and knowledgeable, however they will be very persistent and may become abusive if you don't do what they ask. They may even threaten to sue you for putting Telstra's internet infrastructure at risk.
- If you provide your financial details or give remote access, you might find a lot more money taken out of your account than you agreed to, with some victims reporting losing over \$5,000 from multiple withdrawals. Your computer may also be infected with malicious software, giving scammers access to your personal details stored on the device (including account information).
- You don't have to be a Telstra customer to be called by these scammers. You don't even have to own a computer!
- Protect yourself
- If you receive a phone call out of the blue from someone claiming to be a representative of Telstra and their call relates to a problem with your internet connection, just hang up.

For more information visit www.scamwatch.com.au